



Refund Policy

Once a cake has been picked up by you or a designated party it is considered "Accepted". All products are the responsibility of the customer once it is picked up or delivered.

CAKE ORDERS

Should your event be postponed, and your cake has not been made, we can reschedule. Should your event be canceled, and we have not begun your cake, we will provide you with a store credit. Should we have already begun your cake, we will be unable to provide a gift card and recommend you still enjoy it or donate it to a charity who we know will appreciate it.

DELIVERED BAKED GOODS

If you serve the cake/baked good/bread and feel there is a problem with the baking, do not throw it away. Please return it to us, so we can see what is wrong, and if there is something wrong, we will replace it, refund your credit card or give you a store credit and will work with you to determine the acceptable solution.

SHIPPED BAKED GOODS

Shipped baked goods will be wrapped to maintain freshness and moisture; however, we cannot guarantee our baked goods condition upon arrival. Cakes are sent with 2–3-day shipping. We cannot be responsible for staleness/spoilage due to courier shipping delays, or if recipient is not at the delivery location to receive the shipment.